



The Mouth ORGAN

The Houston Dental Practice Patient Newsletter

Winter/Spring 2016

A Laboratory Formula

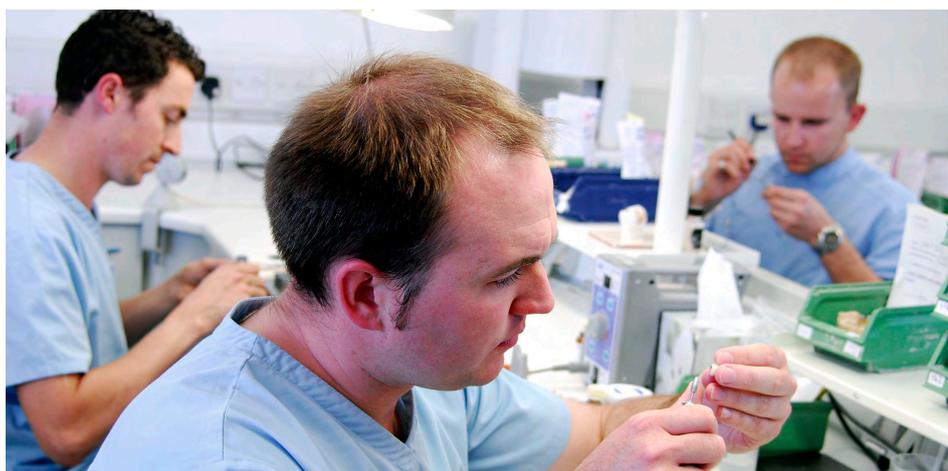
As many of our patients could not help but have noticed, we have finally commenced work on building our new Dental Laboratory facility on the site of the former car showroom at 137 Milton Road adjacent to Ashcombe Park and directly opposite our Weston Dental Referral Centre building.

This much delayed project appeared to be due for rejection by North Somerset's Planners until a passionate speech from Mr. Houston at a Council Planning meeting persuaded the Planning Committee to reverse their intended refusal of our Application. Consequently we are now underway, albeit three months behind schedule! If the winter weather is kind to our builders then we would expect to occupy the new building as from late April or early May 2016.

The on-site Dental Laboratory, called H2W, where most of our crowns, bridges and dentures are made will then relocate from their current site on Mansfield Avenue to their new facility. This much larger and purpose built laboratory will allow for their continued expansion to cope with increasing demand and will ease the problems the Dental Technicians currently face due to a shortage of space. Although the laboratory provides our own Dental Surgeons with almost all of the work we fit on behalf of our patients it also takes in work from other dentists and Universities throughout the UK and Ireland. As such, to help with complicated case fittings there will be a small working surgery incorporated into the new laboratory to allow visiting clinicians and their patients to utilise the laboratory to fit work in-situ. Thus, providing an opportunity for custom finishes and individual case adjustments to be undertaken on-site.

H2W has already achieved an enviable reputation within our profession for their high-quality workmanship and strong customer service. To achieve this, Matt and Julie the husband and wife team who run the laboratory have recruited talented Dental Technicians from across Europe and University departments here at home.

Given this broad range of origins, the staff is our very own "United Nations" of dentistry! We hope that their new premises will better reflect their status and allow their further development as they strive to become one of the country's leading dental laboratories.



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PRACTICE NEWS

Conference Call

Whilst the ground floor of the new building at 137 Milton Road will be given over entirely to the expanded Dental Laboratory there will also be a first floor to the new two storey complex.

This will house our new post-graduate education teaching centre with seating for up to 75 delegates.

The practice has traditionally always offered the dental profession at large the opportunity to attend our premises for lectures and conferences on a previously relatively small scale. However, in 2015 due to internal expansion we had to use the floor of 162 Milton Road previously dedicated to this role as additional surgery space. The new purpose-designed facility will provide a much larger venue for these educational events and should allow us to bring leading speakers to the area as the increased audience size will finally make this long-held ambition to make Weston-super-Mare a teaching centre of excellence viable.

We hope that this will provide both learning opportunities for dental professionals in the South West and create employment for local people who will be needed to help our existing staff run the facility.

In a hopefully symbiotic relationship with the town which has generously supported our growth, despite the on-going objections from the Council, we hope that it may be possible to offer the space for hire to local organisations such that the facility may be best utilised to maximum advantage.

Industry Insider

Elsewhere in the newsletter, patients will have read of Mr. Houston's role as the Chief Judge and Compere of the "Private Dentistry Awards".

Due to the opulent nature of these Oscar-like awards they benefit from substantial sponsorship from numerous dental trade and supply companies. Previously, these companies and organisations had long been "Cinderella" groups within the profession, - necessary and invaluable but under-appreciated.

To redress this inequality, a well-known conference organising company generously took it upon itself to organise an Awards competition and ceremony to finally recognise these unsung heroes of the dental industry as a whole. Consequently, in December 2015 an inaugural ceremonial Awards luncheon was held in London to celebrate and recognise the work of these support infrastructure professionals.

Mr. Houston was honoured to be asked to act as the Chief Judge and host of these new Awards at one of the capital's leading hotels.

Although an invitation-only low-key "toe in the water" ceremony for 250 guests, the event was considered to be a huge success and is scheduled to be held again in a greatly expanded format in 2016 at a much larger venue in central London.

The organisers have asked Mr. Houston to reprise his roles again in 2016 and he has been pleased to accept the invitation in support of the concept of acknowledging the contribution made by these companies and their employees to practices such as ours across the country.

Oscar (Wild)!

During December 2015 for the fifteenth year in succession, Mr. Houston reprised his role as the Chief Judge and Compere of the Private Dentistry Awards.

This flagship event is considered to be the "Oscars" of the dental profession, honouring excellence across Britain and Ireland in twenty different categories. As the renowned highlight of the dental calendar it attracts a crowd of over 800 to a different 5* venue in London each year. (This year the Park Plaza Hotel in Westminster.)

The black-tie ceremony follows a festive dinner and with a cocktail reception before and dancing afterwards it is a Christmas party night out for most of the entrants.

Since the whole event lasts for over 5 hours, towards the conclusion of the night the partying can become somewhat unrestrained!

Despite the glamour of the ceremony, it would seem that the organisers do not concern themselves with aesthetics too much as despite having the perfect face for radio, Mr. Houston has already been booked to host next year's ceremony.



PRACTICE NEWS

Eastern Promise

Patients who kindly travel quite some distance to attend our various practices, regularly ask if we will ever be opening a site closer to their homes.

We are ever mindful of these requests and do seek commercially viable opportunities to expand our Group into new locations.

The number of dental practices which come to market in the area is somewhat limited. However, in mid-2015 we were delighted to acquire the renowned practice of Dr. Mike Gregory on Clevedon Road in Nailsea.

In keeping with our normal protocols we have rebranded, redecorated and expanded the building.

As a result, the practice has now doubled in size and there are two full-time surgeries providing care for local people.

Given his standing within the profession and the loyalty of his patients, we are pleased to report that Dr. Gregory has remained with us as a new colleague and he has been joined at Nailsea by our very popular Dentist Dr. Joanne Russ who has relocated from the Weston-super-Mare practice.

(Should any of Dr. Russ' former patients wish to register with her at Nailsea in order to preserve the continuity of their care we would be pleased to facilitate this. Simply ask any member of reception staff to arrange this.)

We are extremely grateful to the people of Nailsea who have supported the incredible growth of the practice during its first few months. Thank you for your registrations with the surgery and the positive feedback received.

Already, demand for new NHS patient access regrettably outstrips supply at the practice and all of our pleas for additional funding have been rejected by Government. New private patient access remains unaffected but we assure residents that we will continue to lobby Dr. Fox as the local M.P. and the NHS Local Area Team for the extra funds which are so obviously required to meet the need for improved access to NHS dentistry in the Nailsea area.

The practice is being run on our behalf by a very familiar face to many patients; - Mrs. Lizzie Barrett who formerly coordinated our various Hygienist Departments across the Group has now taken up the post as Practice Manager in Nailsea.

Lizzie is ably supported by all of the clinical staff previously employed by Dr. Gregory so Helen and Jess will still be in attendance.

Managing Change

During 2015 we were pleased to recruit Mrs. Ali Gowan as a new Deputy Manager for our support staff at Weston-super-Mare.

Ali will be a familiar face to many patients having joined us after many years' service with a local medical practice. Associated with her post Ali will commence the highly respected year-long course requiring intensive study to achieve the Certificate in Dental Practice Management. We admire her dedication in commencing this prolonged course of study in tandem with her day to day role.

Hygiene Matters

Our roster of Dental Hygienists has been expanded by three very pleasant new colleagues.

Miss Lucy Doane: Lucy has been a very popular and welcome addition to our staff. Although relatively newly qualified she has quickly settled into general practice and her "can do" attitude has impressed us all. Lucy now works in Ham Green, Clevedon and Nailsea.

Mrs. Becky Hunt: Although "new" to the Houston Group, Becky is a very familiar and popular face for the patients at Nailsea as she has kindly stayed on in her role following our takeover of the practice. Given her undoubted qualities we have asked her to provide additional sessions on behalf of the expanded patient numbers. We hope that she will be able to help us meet the demand.

Mrs. Hayley Skuse: We are delighted that Hayley has recently returned to the Weston-super-Mare practice. (Albeit in a part-time capacity.) She was better known to our patients under her maiden name of Lissamore and was very popular during her previous tenure in post. Hayley will job-share with Jolene now that Jolene takes alternate Fridays off.



PRACTICE NEWS

A Change is as Good as a Rest

It could perhaps be argued that we have taken advantage of our colleague, Dr. Kiran Naik's very flexible and relaxed character by asking him to provide almost two years of continuous locum cover for Dr. Neelum Beake at our Grendon Lodge branch practice whilst Dr. Beake was on her two consecutive periods of maternity leave.

We are well aware from patient feedback just how popular a practitioner he has become in Clevedon. Given his very caring and patient nature this has not been a surprise to those of us who previously worked with him for many years in Weston-super-Mare.

When Dr. Beake returns to work in the summer of 2016, Dr. Naik will take up a full-time permanent post as a senior clinician at our Ham Green branch practice to replace the departed Dr. Garton and to work alongside our long-serving colleague and existing clinician Dr. David Ashcroft.

Given the loyalty Dr. Naik often engenders amongst his patients should anyone wish to transfer from Clevedon to Ham Green to continue to be cared for by him, our group would be delighted to facilitate this. Please simply inform our reception staff of your desire for a re-registration between branch practices to be arranged.

We know that Dr. Naik will be a popular and welcome addition to the Ham Green practice. (A locum practitioner will be in place at Ham Green for the interim period of early-mid 2016.)

Thank you and 'Good Luck'

Regrettably, due to personal reasons we have recently lost the professional services of two long-serving and very popular Dental Surgeons.

Dr. Matt Garton from our Ham Green branch practice and Dr. Andrew Wilson from the main Weston-super-Mare practice have moved to different parts of the country. Dr. Garton has returned to his native North West to be with his sadly ailing elderly father and Dr. Wilson has moved to London to join his fiancé who has accepted a three year posting in the capital.

They will be missed by patients and colleagues alike. They have made considerable contributions to the group (Indeed, Dr. Wilson has never worked anywhere else in his whole career.) during their time with us.

We are grateful for their hard work and support over the years. We wish them both well for the future.

Blooming Good News

Our congratulations go to both Mrs. Sarah Howell (Who nurses for Dr. Hinchliffe.) and Mrs. Ernesta Maynard (Who nurses for Dr. Snelling.) who are pregnant.

We all wish each lady well for the respective births and their subsequent maternity leave which will commence in mid-2016.

For both ladies these are their second children so they will probably have to come back to work for a well-deserved rest!

Special Delivery

During late 2015 a number of our staff became proud mothers.

Our popular, long-serving Dental Surgeon Dr. Neelum Beake from the Grendon Lodge branch practice had her second baby Avaia, a sister for Sebastian who was born last year. We anticipate Dr. Beake returning to work at the Clevedon practice in the summer of 2016.

From the Weston-super-Mare practice our Nurse Miss Emma Farley gave birth to her first child Freddie.

From Ham Green and Clevedon, our Hygienist Emma Oldfield became a mother for the first time to Isla. We have been pleased to welcome Hygienist Emma back to work at Grendon Lodge in Clevedon (Albeit in a now part-time capacity.) already.

By Gum

We are proud to inform our patients that our highly respected Weston-super-Mare based Dental Surgeon; Dr. Jamie Godsell has been selected for a place on a degree course in Periodontology (Gum Disease.) This is a speciality in short supply within the South West and his newly gained skills will be a considerable asset to our patient care portfolio across the Group. As the course is part-time it will fortunately have relatively little impact upon Dr. Godsell's availability to his patients as we are well-aware how popular a Clinician he has become.

Elective Decision

We are very proud to announce that our FD1 Dental Surgeon, Dr. Amy Sneyd has been awarded a prize by the British Society of Dental and Maxillofacial Radiology for her elective project whilst still an undergraduate. Dr. Sneyd will present her project to the members of the society at their annual conference in March. Congratulations to Dr. Sneyd on this well-deserved recognition for her work.

PRACTICE NEWS

A Qualified Success

Recently a number of our staff members have gained extra qualifications. Thus we have great pride in acknowledging the success of:

Mr. Jagtar Dhanda our celebrated Implant Surgeon who has been appointed as a Consultant at the highly renowned McIndoe Hospital where so much pioneering plastic surgery was developed. We are delighted to confirm that he will combine this post with his continued work on our behalf.

Dr. Niamh Coffey who achieved M.F.D.S. from the Scottish Royal College of Surgeons in Glasgow.

The Senior Dental Nurse within the Group, Mrs. Sarah White who works in Weston-super-Mare with Mrs. Houston was awarded the prestigious Diploma in Dental Sedation Nursing from Kings College in London.

Miss Aleksandra Hajduk the Senior Nurse at our Ham Green practice who gained her Certificate in Dental Sedation Nursing. She was joined in this distinction by her Weston-super-Mare colleague Mrs. Marrianna Murphy.

Mrs. Emma Edwards who nurses for Dr. Cruse was awarded the Certificate in Dental Implantology.

Two of our Weston based trainee dental Nurses, Miss Emma Farley and Miss Sophie Springall both preserved their in-house Tutors 100% student pass record by gaining the final part of their Certificate in Dental Nursing.

“Well done” everybody! Congratulations to all of these colleagues on their commendable achievements.

We are delighted that all of your hard work and dedication paid such handsome dividends. Our patients will certainly benefit from all of these additional skills becoming available within the group.

A True Vocation

Once again Mrs. Houston and Dr. John Cantwell in Weston-super-Mare and Dr. Richard Ford at Clevedon will be undertaking their roles as Vocational Trainers and professional mentors on behalf of the South West Dental Deanery to a group of newly qualified colleagues.

Mrs. Houston will be assigned Dr. Amy Sneyd, Dr. Cantwell will supervise Dr. Lovy Payyappilly and Dr. Ford has been allocated Dr. Teyfika Bicak.

These new colleagues are respectively recent graduates from Bristol, Plymouth and Prague Universities.

We hope that they enjoy their first career positions with us and find benefit from the experience of working within the group and learning about general practice from three such respected teachers.

In Training

During 2016 our two highly respected Tutors; Mrs. Lizzie Barrett who manages our Nailsea branch practice and our popular Hygienist, Mrs. Suzy Threadgold will again provide in-house training for four Trainee Dental Nurses who have recently joined the group.

They will be responsible for the 18 month long teaching course on behalf of Trainee Nurses Miss Tatenda Manyakaidze Miss Chloe Perry, Miss Maddy Thomas and Miss Nicole Whitehouse.

“Fingers crossed” for your arduous training course ladies. We hope that all of your hard work will pay dividends.

Laying a Foundation

Our whole group of practices has enjoyed the role of mentoring new graduates as they assimilate into general practice.

The previous trainees who have completed their year with us have been complimentary about the experience. As such, a number of our senior practitioners have generously put themselves forward for consideration as Trainers in 2016.

We are very grateful for their gesture of support and hope that the South West Dental Deanery’s selection panel agree that such experienced practitioners would have much to offer new graduates. Thus, it is “fingers crossed” regarding the selection interviews for Dr. Neelum Beake, Dr. John Cantwell, Dr. Alastair Cruse, Dr. Richard Ford, Dr. Ceri Houston, Dr. Kiran Naik and Dr. Joanne Russ.

Should all of these colleagues be chosen by the panel it would result in each of our four practices having a Foundation Dentist on the staff and thus helping us ease the NHS patient access crisis we currently face with a lack of central government funding for expanded care provision.

PRACTICE NEWS

Expanding Our Clinicians

Due to the continued growth of the Group we have recruited additional Dental Surgeons to enlarge our roster of clinicians. As a result we are delighted to introduce the following new professional colleagues:

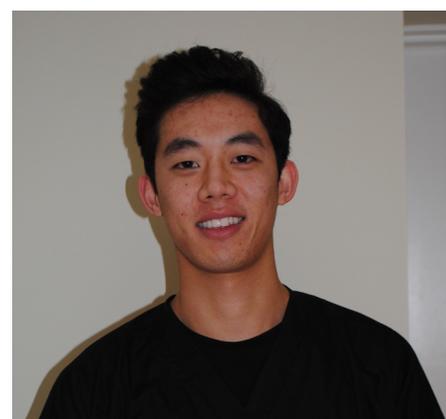
Dr. Laura Dennington: Dr. Dennington was highly recommended to us by our current colleague Dr. Sharples. (Which is perhaps not surprising as she is his partner!) However, we would never have wished to miss the opportunity of securing the services of such a popular and respected professional. It is not every couple who relish working together and we know that Dr. Dennington gave up attractive options elsewhere to become our colleague. We are extremely grateful to her for accepting our position as we and our patients have clearly benefited from her can-do attitude and cheerful manner.



Dr. Emily Douglas: Dr. Douglas a graduate of Newcastle University is another lady who was recommended to us by an existing colleague who had worked with her before at another practice (In this case Dr. Sumbly.) and was aware first-hand of her obvious patient care qualities and clinical skills. She has quickly proved herself to be an invaluable addition to our clinical staff with her hard-working attitude and pleasant personality. We hope that Dr. Douglas settles in well with us here in the Weston-super-Mare practice.



Dr. Steven Ho: Dr. Ho is a Bristol University graduate who has spent all of his career before joining us in his native Devon. His very polite and caring manner has quickly seen him become extremely popular with his patients since he arrived in late 2015. It is obvious from the number of new patients who request to register with him that he has promptly become a considerable asset to the practice. He has a particular interest in restorative dentistry which we hope to assist him with as his role develops within the practice.



Dr. Katherine Holt: Dr. Holt is returning to her childhood home having been at school in Nailsea. She has enjoyed a long and celebrated career within the profession to date, previously working primarily in the Community Dental sector primarily treating medically compromised and socially disadvantaged patients. Dr. Holt has a particular interest in treating anxious patients and has used sedation on their behalf to great advantage. We are keen to promote her skills in this sphere to our patients.

Dr. Grant Newman: Dr. Newman is an experienced practitioner who qualified from Plymouth University having done dentistry as a second Degree! (He already boasted a B.Sc. to his name.) Fans of the CSI television programme will be intrigued to learn that he previously worked as a Pathology Technician.

Having spent last year with a practice in Devon he will join us in January 2016. We look forward to working with him.

Dr. Hannah Sumbly: Dr. Sumbly graduated from the University of Bristol and comes to us having worked for the last few years in Devon. She has recently joined the Weston clinicians taking over from Dr. Russ following



PRACTICE NEWS

Expanding Our Clinicians (Cont'd)

her transfer to Nailsea and has proved herself to be very popular with her new patients. Dr. Sumbly has a particular interest in assisting anxious and nervous patients. We wish her well in her new role with us.

Dr. Hemal Vadher: Dr. Vadher originally joined us as a Locum practitioner but quickly proved to be so popular with patients and colleagues alike that we simply could not allow him to leave! Thus, he has now joined our permanent staff on a full-time basis. A graduate of Bristol University he has previously divided his career to date between general practice in Portishead and the Oral Surgery Department of Plymouth Hospital. As a native of Bristol he has returned to his "home turf" with us.

Dr. James Morrison: Dr. Morrison joined us from a practice in Clevedon. (So he has not travelled far!) Since joining us in

September 2015 he has very quickly established himself as a firm favourite with patients due to his relaxed manner. Having a particular interest in cosmetic dentistry, we know that he has been keen to join our staff since attending a lecture on the topic given by Mr. Houston.

We are keen to help Dr. Morrison progress his career in this field.



Supporting Roles

The same expansion of the group which has caused the increased number of dental surgeons to be recruited has obviously necessitated the enlargement of our support staff to match. Consequently, the following colleagues will become familiar faces to our patients in the months to come. We welcome them all to their new roles and hope that they enjoy the exciting new challenges their positions present.

Mrs. Sharon Clark	a Nailsea Receptionist
Mrs. Carly Spink	a highly experienced and qualified Dental Nurse based in Weston
Mrs. Sarah Coombes	a Weston Receptionist
Mrs. Heather Bowman	a Weston Receptionist
Mrs. Catherine Broom	our new Receptionist at the Ham Green branch practice
Ms. Jane Deegan	an additional Receptionist for the Weston practice
Mrs. Sandra Cooke	our new part-time Receptionist at Grendon Lodge in Clevedon
Mrs. Alison Gowan	an experienced medical Receptionist turning to dentistry at Weston instead
Mrs. Beverley Martin	a well-qualified and very experienced Dental Nurse joining the Weston staff
Miss Sesese Dlamini	a qualified and highly experienced Dental Nurse working for us at both the Ham Green and Clevedon practices
Miss Tatenda Manyakaidze	a Weston based trainee Dental Nurse
Mrs. Ernesta Maynard	a Weston based trainee Dental Nurse
Mr. Joe Vassay	the new part-time decontamination Nurse at our Clevedon branch practice
Miss Nicole Whitehouse	a Weston based trainee Dental Nurse
Miss Chloe Perry	a Clevedon based trainee Dental Nurse
Miss Stephanie Hills	a Weston Receptionist
Miss Kayleigh Bagshaw	an experienced Nurse and trainee manager at Clevedon



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A 'Legend' in His Own Lunchtime!

In June 2016 a magazine publishing house based in Greater London which has grown to have the largest stable of dental titles in Europe will celebrate its' 20th. Anniversary. To mark this milestone it has announced that it will host a post-graduate education event of unprecedented status at a central London conference venue.

The organisers have recruited the 18 individuals within the dental profession from around the world whom they consider have had the greatest effect on UK dentistry during the 20 years of their existence.

The line-up includes eminent and leading Dental Surgeons from America, Brazil, Italy, Germany and France. Plus, much to his own surprise our own Mr. Houston! Due to the packed nature of the one-day programme each lecturer will only speak for an hour and two rooms will be in simultaneous use, providing delegates who attend the event with a choice of speakers.

Mr. Houston has been allocated the pre-lunchtime slot, timetabled against one of the best-known cosmetic dentists in the world from Italy. As such, he expects to make his presentation to the proverbial two men and a dog whilst it will be a case of "standing room only" in the conference room next door!



Now You See Him, Now You Don't!

Our new Decontamination Nurse in Clevedon is Mr. Joe Vassay. Joe has specifically asked for a part-time role such that he may have the opportunity to train as he is a Triathlete of growing reputation and talent.

We wish him well with his parallel sporting career ambitions. One thing is for sure, patients instruments will be delivered at a considerable pace at Grendon Lodge from now on!

Greek Odyssey

We have been most fortunate to secure the professional services of Dr. Alkisti Vouvouni as our six-month maternity locum at the Ham Green branch practice. Dr. Vouvouni left her native Greece to study dentistry at University in Cardiff and joins us after many years with a Bristol practice. We are sure that her pleasant and reassuring manner will prove to be popular with our patients. She is a very active lady with hobbies which include the "highs and lows" of both skydiving and scuba diving!



Weston Dental Referral Centre

Smile&Face* Body&Face*



Somerset Dental Implants

THE STAFF

Partners:

Dr. David A. Houston B.D.S.
 Dr. Ceri Houston B.D.S.

Lead Clinician:

Dr. Steven J. Hinchliffe B.D.S., Dip. Implant Dentistry
 (U. Bristol)

Senior Associate:

Dr. Alastair J. Cruse B.D.S., L.D.S., R.C.S.

Associates:

Dr. David Ashcroft B.D.S.
 Dr. Neelum Beake B.D.S., M.F.D.S.
 Dr. John Cantwell B.D.S.
 Dr. Niamh Coffey B.D.S., M.J.D.F.
 Dr. Laura Dennington B.D.S. (Hons)
 Dr. Beverley Dewey L.D.S, R.C.S., D.P.D.S.
 Dr. Emily Douglas B.D.S.
 Dr. Richard Ford B.D.S.
 Dr. Jamie Godsell B.Sc., B.D.S.
 Dr. Michael Gregory B.D.S.
 Dr. Samir Guatama B.D.S.
 Dr. Steven Ho B.D.S.
 Dr. Katherine Holt B.D.S.
 Dr. Lisa M. M. Law B.D.S.
 Dr. Susan Manasses B.D.S.
 Dr. James Morrison B.D.S.
 Dr. Kiran Naik B.Ch.D., M.F.G.D.P (UK)
 Dr. Grant Newman B.Sc (Hons), B.D.S.
 Dr. Sarah Richardson B.D.S., D.P.D.S.
 Dr. James Rocha B.D.S., Dip. Endo (UCL)
 Dr. Joanne Russ B.D.S.
 Dr. Julian Sharples B.D.S.
 Dr. Robert Snelling B.D.S.
 Dr. Hannah Sumbly B.D.S, M.J.D.F.
 Dr. Hemal Vagher B.D.S., M.J.D.F.

Visiting Specialists:

Dr. Sajina K. Ananth B.D.S., F.D.S.R.C.S. (London)
 M.B.B.Ch (Wales)
 Dr. Sankar Ananth B.D.S, D.F.O.(U.Herts), M.F.D.S.,
 R.C.S. (Eng.) M.B.B.Ch (Wales), M.R.C.S., F.R.C.S
 (OMFS)
 Mr. Jagtar Dhanda M.B.B.S. (Lon), B.D.S., B.Sc (Hons),
 M.F.D.S.R.C.S (Eng), M.R.C.S. (Eng), F.R.C.S. (OMFS),
 Ph.D.
 Dr. Paul Begley B.D.S., F.R.D., R.C.P.S, M.Sc.

Foundation Dentists:

Dr. Teyfika Bicap D.D.S.
 Dr. Lovy Payyappilly B.D.S.
 Dr. Amy Sneyd B.D.S.

Locum:

Dr. Alkisti Vouvouni B.D.S., M.J.D.F., (RCS)

Hygienists:

Miss Lucy Doane E.D.H., Dip. DH. & Therapy
 Miss Gillian Foster E.D.H., Dip. DH.
 Mrs. Lynne Frewin E.D.H., Dip.DH.
 Miss Jolene Hudson E.D.H., Dip.DH.
 Mrs. Rebecca Hunt E.D.H., Dip.DH & Therapy.
 Mrs Andrea L. Jeffrey E.D.H., Dip. DH.
 Miss Emma Oldfield E.D.H., Dip. DH.
 Miss Gemma Portis E.D.H., Dip. DH.
 Miss Kelly Redford E.D.H., Dip. DH.
 Mrs. Hayley Skuse E.D.H., Dip.DH.
 Mrs Suzanne Threadgold E.D.H., Dip.DH. & Therapy, MSc.